

Help Shape a Better Bass Coast

Community Engagement – Economic Development

Unspecified/Other:

- More construction aimed at fun things to do for the families both living and visiting here, Move on the owners of the empty shops, we all know if they are empty it is a tax write off for them but it looks horrible with so many empty and makes it so difficult for small businesses to start. Get rid of old infrastructure and build an undercover pool PLEASE
- More construction aimed at fun things to do for the families both living and visiting here, a Cafe/visitors room/gift shop in the hospital no one likes to go into visit family or friends with a shared room where they can't laugh or disrespect those in the room as well that may not have family, some people in hospital don't have family that visit. Move on the owners of the empty shops, we all know it looks horrible with so many empty.
- Maybe tenpin bowling in the old Coles building to get teenagers out of the doorway of the library. Maybe more fundraisers for new family friendly things around town
- Monorail monorail monorail monorail...
- Pity elected members of council failed on their promises- referring to fireworks in Cowes NYE. Congrats on encouraging illegal ones along Anderson boat ramp and further around- rather than the grouping of police around a smaller crowd (gave the impression of more cops, yet I understand it was similar number with 6 mounted included) they could have patrolled the illegals that you have now encouraged due to lack of central ones.
- Also why don't we have a turbine under the bridge- it could supply the whole Island and make us a sustainable island!!!!
- cheap rates for industrial companies to set up business with lots of jobs
- There are many developments occurring around Bass Coast, for example, hot Springs on the Island, a new Isle of White, Motel in Wonthaggi and so is. Is there a master plan of the area that shows what is in the planning stage or about to be built? Second part is the Island is a given for tourism as they come in their droves, do we have plans for the mainland to develop the tourism into the future?
- More investment in infrastructure.
- Less development, retain natural beauty, do not let mass tourism and housing spoil it.
- More locally produced food for sale
- Diversify types of job in the area.
- Sustainable, long term employment is required to complement seasonal employment available in the tourist industry.
- A better range of shops and cooperation between local business owners.

- Place in Inverloch to have a meal/coffee with view of water.
- as for shopping a Kmart as I don't do much local shopping as there's nothing here and I've lived local for over 20 years.
- The shire need to spend far more of their budget on businesses located within the shire, shires own modelling highlights the positive impact of this but it is not considered important by shire management.
- Retail: encourage more traders, even special events such as farmers markets?
- More job opportunities
- Supermarket
- A big supermarket.
- Encourage businesses and services such as banks and medical to move in and invest in Bass Coast with special offers, this would help unemployment.
- Attract industry into the Bass Coast by offering subsidies to the businesses.
- make it easy to do business
- Kmart.
- Having a supermarket and daycare Centre
- more local food based gourmet food shops and restaurants, cafes that also support local artists
- Availability of the internet in the Kernot and surrounding area.
- More activity in the northern end of the shire. From the shire its self.
- Investment in our infrastructure and facilities that serve both locals and our visitors, while also making the area attractive for businesses to set up and expand.
- Retain secure employment. Please don't increase insecure work. Please don't employ casual, part-time, contracted work. Please emphasise secure work opportunities. Insecure work destabilises families and adds stress and insecurity to communities.
- more flexible or fixed shifts for working parents who rely on day care or child minding services in order to come to work more support from work managers towards working families to help support and retain staff in the area.
- Weekend markets our shops and café, more big chains eg coles, Dan Murphy's, festivals.
- Retain our heritage and give incentives for new businesses to grow and thrive.
- job opportunities to promote and retain local talent in trades or industry scope of improvement is envisaged such as precast drainage products, tilt panels.
- Improve our area with more shops as in a supermarket
- markets, particularly craft/home made produce or trash and treasure markets Main shopping street, too many vacant shops. Ensure potential business owners are encouraged to open up (eg lower rents, etc).
- Shopping facilities.
- Support for business, light industry and vocational trading providers to improve employment opportunities.
- It would be nice if when there are big events that there were more than a few token flag decorations around, there is nothing 'festive' in the feeling of the shire during the Christmas

period, and council should be doing something to assist traders and business, so there are not so many empty shops, which gives an abandoned feeling.

- Create opportunities for business to come to the Bass Coast.
- Focus on tourism and economic development at the council level.
- Free summer events collaborating with local businesses to encourage and attract wellness tourism.
- Shopping facilities to be improved.
- The view that the Bass Coast region is of low socio-economic demographic. This has a negative impact on morale.
- Living expenses rising.
- There should be a 24h chemist somewhere in the shire.
- Decent shopping facilities /supermarket =jobs.
- Unemployment.
- Non we have great service we need to worry about a supermarket so elderly people don't have to drive 30 minutes.
- Lack of employment opportunities in the area.
- Improve our infrastructure to not only cater for a growing population but also to aim high at making this the number 1 tourism destination in Victoria.
- attract a large business that can provide full time permanent employment to the area liaise and support community groups so not everyone is submitting for the same pool of funding whether it be State or Federal.
- Maintain and actively lobby the stance against the mooted Port of Hastings development.
- Council should work to attract more stable private sector employment to the region ie. food processing/industry not more tourism.
- More local employment
- Better economic management.
- Get stuff done - there are a lot of big investments in the wings which are waiting for a positive, stable environment to get started.
- Need to create full time jobs and more child care centres due to the increasing demand..
- Facilitate job creation Support Agricultural activities.
- Reduce red tape. Make it easier for groups and individuals to get things done. ie. Be pro active in assisting development and make it easier for new businesses to establish by making conditions less onerous.
- Better connections, collaboration and support of businesses working within this area
- Develop business relationships to build better quality infrastructure. Find ways of generating income from visitors not just ratepayers.
- Making sure that it does not send jobs out of Bass Coast by sharing services, making Bass Coast a great place to create jobs. Focus should be on development that creates jobs
- Support to local producers to sell food locally.

- Stop main events over summertime taking advantage of our area like schoolies and monster trucks. These events are only here to use and abuse the place and when they all leave we have to clean up their crap.
- Bring back fireworks on NYE at 9.30PM and organise family friendly activities for visitors.
- Invest in small business.
- Offer incentives in the way of less red tape, less obstruction and give support to small and medium size business in the smaller communities like Bass Village and Grantville as a priority, these are gateway communities and you let them suffer by having mixed messages to the locals wanting to improve businesses and stopping them at every turn with inconsistent responses from your staff, changes of mind and failure to provide written approvals to support oral approvals given in site meetings and discussions. Stop being obstructive and deliver pro-active incentives for this Shire to grow in all areas, not just where you think it is easier for you.
- Have never understood why Council needs an Economic Development Department. Economic development will only happen when Council process becomes less cumbersome and less frustrating for those wanting to build or start new businesses in this shire.
- A KFC
- I try to make a living working 3 jobs. It is very difficult making a living on Phillip Island with floating population.
- More investment and support for local produce growers selling produce in Bass Coast to visitors. Dedicated employee promoting Bass Coast as a food destination.
- Support winter events what about an outside fire/bonfire type mid August
- We need a supermarket please
-
- Developing tourist local food trails and encouraging tourism/business
- Attract businesses.
- Better parking at Mall - better access to site; Inverloch facility/cafe with waterviews. In summer expansion of retail.
- We would like to see Wonthaggi expanded and rejuvenated - attract tourism.
- Better promoting Wonthaggi
- Build up the town and work on expanding business opportunities as more employment is available.
- More restaurants - nice food restaurants
- Having a KMart.
- Making bottom part of A'Beckett closed off to become a mall (open air)
- Masterplan of the bowling club and yacht club (move the Inlet Hotel to the new club)
- Aquaculture - shellfish, seaweed Wave industry R&D Underwater drone development and testing cluster - sustainability @icloud.com
- To beautify the streets with lovely shops, less \$2.00 shops
- More job opportunities.
- Better cafes, restaurant culture being open longer in peak times in Inverloch

- Different businesses coming to the area More chain stores More industrial businesses
- Good restaurants
- Promote Bass Coast to suitable family audience for relocation to regional victoria (Coastal).
- More stimulation inot business ideas - not Council run
- Allow 2 storey commercial buildings in Inverloch CBD to see ocean & inlet waterways
- Develop support schemes which encourage young people to stay in Bass Coast and develop skills for employment etc
- Provide support to 'knowledge work' – incubators
- Love the markets
- Local businesses retained and supported
- Aquatic centre for the kids We need 'Chemist Warehouse' here
- Desal plant (health and wellbeing concern)
- Develop Cape Patersons who's - a coffee / breakfast venue would be a good start
- Develop Cape Pat shops so Inverloch isn't so congested over summer.
- Appoint food destination employee - see Mornington Peninsula. Trademark Bass Coast produce - see Mornington Penisula. Direct council employees to help rproducers achieve food destination, not hinder. Ask how we can help NOT what you can't do. Mindset change needed fast!!
- Supermarket
- Allow roadside trading in designated areas.
- Have a milk bar at Surf Beach end.
- Attract business investment to strengthen the resilience of the local community
- Ice cream stands
- Id our CEO is unable to see the vision it may be time to get someone who can see beyond big multi- corps - the future is in local food creating local jobs and toursim. Promote local food strategy. No big factory farms ie: Kernot from happening again on the Bass Coast. Promote small farms. Promote our world class dairy farmers. Promote our grass fed beef producers. See: mpproduce.com.au fees kept to a minimum to attract more producers and get mass coverage. Stop over regulation of local producers.
- I would like to see greater cohesion between departments. From a business perspective there seems to be a disconnect between promoting business and the provision of services. There seems to be little eco dev consideration in the areas of rates, parking, waste removal, permits and zoning etc. If BCSC wants to seriously increase business activity it needs to consider the business environment and the overall costs to running a business within then shire.
- Main Street shopping
- Better incentives for small bus owners. Rent ridiculous for any business to succeed
- continue strong opposition to any plans for a large container port at Hastings or elsewhere in WesternPort
- Cape General store
- New restaurants in area. Particularly Thai!

- Better larger chain stores
- HAVe a very clear Vision and Mission Statement that is SHORT and Puchy.....ie To become the City of Bass Coast by 2020. Develop a one page plan on how we are going to get there.
- See some progress in these areas
- Giving Wonthaggi and the Bass Coast an equal profile and standing in the public domain as Ballarat, Bendigo and the Latrobe area.
- I'm not sure why so much effort is put into Wonthaggi. The big complex and now half empty streets just feels like Cranbourne. Money could be much better spent on Phillip Island.
- Make more jobs for people or support places to employ or train young ones
- We love Phillip Island and the only thing that would drive us away is no job
- Let's work together to keep the Bass Coast growing.
- more employment opportunities
- Employment opportunities and good access to services and facilities
- Helping farmers in our Shire be viable by lobbying for a fair return on their primary produce and by giving rate concessions where appropriate. 10. Protect the Shire against intensive farming, for instance, for cattle, pigs and chickens, and do not allow feedlots, sow stalls and the like.
- Living- more jobs possibly a new industrial estate to create jobs and bring more services to the area. (Grant ville, pioneer bay and corinella area).
- Supporting seasonal businesses.
- Access to safe beaches Encourage sale of fresh local produce to reduce food miles
- The offering of patrolled beaches in teh area will drive tourism and hense in turn increase sales of property in the area.
- For me to put a 24hr shop in.
- More support for local small business. Not asking for much i.e. check the costs of permits for example.
- A JB-Hifi Shop
- A K-Mart.
- A Gigantic Lolly Store
- Strength: Business development department
 - Pro-active and encouraging
- Badly need a supermarket **and shops** ✓
- Cafes in the small towns. Kernot is a great example. Gives a social gathering place. *
- As a social meeting place I feel the heritage Bay Café will be invaluable.
- Vitality/events
 - Strong business *
 - Local produce
- Continue to protect Westernport Bay from a container port *** ✓ **and over development**
- Support growth in jobs but not at expense of environment. Need sustainable development only.
- Opportunity: Retain farmland for food security / affordability

- Weakness: Need to attract Business Activity
 - # empty factories in Wonthaggi
 - # empty shops in Cowes
- Threat: Potential of a commercial port (Hastings)
- More businesses
- Better facilities for new and existing businesses etc.
- Encourage more businesses in the shire
- Opportunity: We live in a beautiful area – sell it better – encourage young families to bring down their businesses and initiatives to the area. ****
- Weakness: Lack of employment opportunities **
- Developer contribution *
- Improved marketing of town centre ***
- Council needs to encourage ‘knowledge’ industries and ‘sell’ our proximity to Melbourne plus the natural environment. This may include establishment of business ‘hubs’ and /or incubators to support migrating of business in and local ‘start ups’ *
- Long term youth plan – with a focus on education and employment
- How do we diversify types of industry and investment that create jobs for a broader demographic (other than retail and hospitality)
- Promote educational opportunities for our young people **
- Sell what we already have better: encourage ‘knowledge’ economy business to establish here.
- Unemployed can be used to help with recycling items at a recycling/transfer station. Save our planet!
- Business opportunity for garden waste – compost sales
- A broader demographic profile *
 - Encourage families to settle here **
 - Encourage businesses to shift here and new businesses to start up
- Access to fresh fruit and vegetables
- Encouraging employment for 50 + *
- Diversify types of industry to encourage part time positions
- Shopping centre (Supermarket) ***
- Farmers market ****
- No supermarket – frozen food spoilage *
- Strength: Fresh food – V. best
- Streamline planning process to encourage investment
- Grow jobs for the kids. New types of work needed
- Would like somewhere to have a drink and see the sea! * (I)
- Ability to build business with small officials – hub style
- A plan for Inverloch shopping precinct.
 - Another supermarket? * (I)
 - More restaurants?

- Youth – employment
- Markets in Cape Paterson – community events
- Lack of buildings in the town centre – it is too large an area
- Weakness: Unemployment
- Strength: Events
- A better economy, more jobs.
- Encourage diverse significant industry to promote employment for people of varying needs and abilities.
- More shops in the Kilcunda area i.e. Supermarket
- A more diverse range of shops/interesting cafes to encourage young trendy people to the area.
- More jobs. Better diverse (Asian at least) restaurants, that are affordable. Why is there no fruit shop in this town?
- Assistance sites for maintenance companies that are local that compare companies to aid non-residential ratepayers.
- Bring in some industry to improve employment options.
- Employ securely, no insecure work e.g. Contract, casual.
- Retain librarians
- Jobs
- Supermarket
- Small business protected over big business.
- Unemployment.
- Create more jobs, attract young educated people to establish careers in the area.
- Supermarket
- Focus on creating employment,
- Build an IGA in Dalyston
- do something about a local supermarket.
- Growth/interesting shops to generate the growth in younger families to move into the area.
Pop-up shops
- Jobs!
- Address the excessive hike in cost to small business operating permits
- Improve infrastructure for the young. Create more jobs
- An improvement in jobs - real jobs, not just in cafes
- Jobs!
- The constrained retail facilities.
- More support for local business
- Strength: Rural employment opportunities
- Opportunity: Develop employment plans for labourers etc., apprentices, trainees
- More residents in the villages
- Encourage small business and local produce sales/marketing. E.g. roadside stalls etc. [in Kernot??](#)
- Retired living 50:50 Melbourne and Cape Paterson

- Have a pet shop.
- Eliminate red tape, fast track new business development.
- McDonalds, Hungry Jacks, KFC and Big W, Kmart, Target
- Cha Time ****
- Krispy Crème, chocolate shop, Boost Juice, food shops, better food
- More vets
- More holiday resorts
- More retail stores
- Kmart
- Big w (PI) 2
- Hotel
- Target (PI)
 - Shops – cheaper clothes
- Jobs for young people (11)
- Shopping centres
- Daiso (5)
- Kmart (6)

Wonthaggi:

- improve promotion to attract businesses, commercial and industrial
- A k-mart shop.
- More stuff to do in Wonthaggi, especially NYE. There's no place to take the kids locally, Inverloch has something every year, why not break the crowd up as it is always so busy out there. Maybe some more festivals? Some live entertainment at the apex park?
- We need to get some factories back in Wonthaggi
- Encourage Industry to move to Wonthaggi. Which in turn will create jobs within the shire, more people will move here if they have employment. Which will Create wealth within our shire. Currently our biggest export out of Bass Coast???? Rubbish!!! It's a joke...
- Exactly, retail is not doing great in this town and the hospital, pubs and clubs can only hire so many people.
- Looks to me like Wonthaggi is growing so a decent cinema and more street cafes would be nice. JUST SAYIN. A pancake parlour would be great too but that's not up to council. WE NEED TO ENCOURAGE MORE WORK TO COME TO WONTHAGGI. WHAT ABOUT AN AIRPORT? ??
- I want to see factories in Wonthaggi again. We definitely need more employment in this town other than retail and hospitality.
- A Kmart in Wonthaggi.
- More Employment in Wonthaggi - Growth of the town of Wonthaggi as opposed to Phillip Island & Inverloch.

- Growth of Wonthaggi, making it the hub of the shire whilst undertaking minimal expansion of other existing towns and villages.
- Wonthaggi - I am concerned about the empty shops in the towns. Empty shops means less jobs and there is a lot of unemployment around already.
- I believe that the key to future growth and prosperity lies not in large retail conglomerates like k-mart and hungry jacks but in locally owned business and enticing manufacturing back to Wonthaggi. if we believe that the only thing wonthaggi has to offer is a shopping hub we are too near sighted.
- cafes open all weekend in Wonthaggi and more job opportunities for the over 60s in this area.
- Wonthaggi's main commercial area is an untapped resource ripe for improvement.
- Wonthaggi town centre needs a pedestrian mall.
- Realise the opportunities offered by Wonthaggi as a major regional centre - this will benefit the whole shire.
- Some entertainment for families ideally a bowling alley where the old Coles sight is. There could be a game zone bowling alley and cafe to have coffee etc.
- More big name shops Much better places to eat at night that are consistently providing better food and service in Wonthaggi.
- More Employment in Wonthaggi More tourism in Wonthaggi
- Extend shopping hours on weekends and encourage shops to open when Rotary market is on. Host a monthly farmers market and annual events such as music and food festivals.
- Survival/Prospering of Wonthaggi.
- Help businesses to set up in Wonthaggi to fill shops and offering employment opportunities.
- Growth. Making Wonthaggi more of a central focus point.
- Please make Wonthaggi the best equipped Regional Town within Bass Coast & South Gippsland Shires!
- i was reading a lot of comments on facebook in regards to what Wonthaggi needs and was devastated that the only thing a lot of people wanted was another place to buy fast food and cheap Chinese made rubbish (k-mart). Wonthaggi has lost so much in manufacturing in the past. There isn't a lot of opportunities for young people to get into skilled labour or trades other than carpentry these days. Think about the money and skilled jobs that have been lost through losing cyclone, smith and nephew and the rest. Without industry, the shire can only flounder without ever being prosperous.
- Wonthaggi needs money put into the town, in EVERY possible way, it's as simple as that. The council needs to put it there, instead of pockets.
- I love Wonthaggi, the people, the wide roads in the town, the garden beds etc. If the profile of Wonthaggi is improved, then further housing development and other economic benefits for the town would follow. In my opinion, this would also support the development of other areas and towns in Bass Coast.
- a serious plan for Wonthaggi as a 'regional town', and a matching activity centre plan
- A restaurant please! (Wonthaggi)

- Positive approach to stimulate pride in the township of Wonthaggi e.g. unemployed encouraged to work for community benefit which will stimulate their own self-worth = pride in self and community. **They need to be acknowledged for their achievements too.**
- Push for outside industries to come to Wonthaggi. Where do our year 12s go for jobs after graduation? Not all are Einsteins.
- Continual development of Wonthaggi as a growth centre both residentially and commercially
- More industry
- Our mine is great. Keep it up
- A clock in the center of McBride Ave Bound About. So all can see.

Grantville:

- How about finally approving a super market for Grantville
- Agree, a supermarket on the Bass Highway around Grantville would be great
- We pay high rates!!! We get nothing!!!! And a supermarket!!!
- A supermarket in Grantville
- Is there a hold up with Grantville getting a supermarket
- Grantville needs a supermarket
- Supermarket at grantville would help
- a supermarket in grantville that would actually be open past 7 o'clock
- Grantville needs a supermarket
- A supermarket in Grantville, like Coles.
- supermarket at Grantville.
- Supermarket Grantville.
- We need a coles or woolworths! Its too hard to grocery shop! Especially with children. Somewhere close is perfect! Its the only thing missing!
- A local supermarket in Grantville
- A supermarket in Grantville Tattslotto in Grantville.
- A supermarket at Grantville.
- A supermarket in Grantville.
- A Supermarket at Grantville, First Priority
- Supermarket at Grantville.
- Supermarket at Grantville! Increase Grantville profile to gateway of Bass Coast.
- A supermarket in or around grantville!
- Grantville supermarket.
- Living and visiting Bass Coast would be better if there were better shopping facilities. ie..a supermarket somewhere between Koo Wee Rup and San Remo/Wonthaggi, preferably in Grantville which is already the shopping hub of the area.
- A supermarket would be such an asset to grantville.

- A supermarket OR small businesses offering essentials (butcher, greengrocer etc) in Grantville - as a low socioeconomic with poor transport connections putting incentives in places to encourage businesses and working with developers is imperative.
- Opening a supermarket in Grantville.
- Supermarket in Grantville. Make Grantville the gateway to the Bass Coast.
- A supermarket in Grantville.
- Supermarket in Grantville.
- A supermarket in Grantville
- Upgrade Thompson Avenue shopping precinct.
- A supermarket in our waterline area, most obvious location being Grantville.
- A supermarket in grantville would be a great start as it would make it better/easier for both those living in or visiting the bass coast area & brings many investment opportunities forward in many aspects.
- A SUPERMARKET AT GRANTVILLE. In all honesty how it gone on for so long without a supermarket for Grantville and the surrounding suburbs. All that money being spent at Wonthaggi, Koo Wee Rup etc. is ludicrous. Grantville is supposed to be the CBD well without a supermarket it isn't getting my business. Come on it is 2017 times have changed and the need is here.
- Grantville: needs a supermarket " A Tavern or somewhere to socialise " Retain Drs " Retain Chemist "
- Grantville or nearby needs a major supermarket like Aldi or Coles.
- Infrastructure in Grantville and sourounds.
- Supermarket in Grantville.
- A local supermarket.
- A super market / shops
- Supermarket.
- can we please get some form of supermarket ,living in the country costs enough without the extra of over priced produce !! Due to high demand and no supply !!!
- If Council is going to approve new residential estates, it MUST ALSO commit to supporting, providing, OR, if relevant, lobbying State Govt for more infrastructure, especially here in Grantville.
- a supermarket
- Supermarket number 1 priority
- To build a supermarket would be the most important thing for me and my family of 9
- a cohesive plan for development of Grantville as a service centre for the northern end of the shire including progress on, if not completion of, a supermarket and and emergency services precinct plan.
- Super market in Grantville.
- Entice / assist investors who wish to build a supermarket in Grantville and have the two land owners stop putting a hold on development!

- help the community obtain more "needs" facilities to smaller areas (supermarket in grantville for example)
- Please build a supermarket at Grantville
- Supermarket for Grantville - Council should be proactive in encouraging the establish of a supermarket.
- Supermarket in Grantville
- Supermarket for Grantville
- Council have the ability to reach out to investors to mention the need for a supermarket in our waterline district so rather than asking for me to make the initial contact, be proactive.
- A supermarket for Grantville
- Living in Corinella our family has limited access to suitable shopping for economic purchases of household groceries, Currently have to drive to Cranbourne Kooweerup or Pakenham for weekly shop, If Council could actively encourage a Supermarket proprietor such as Coles or Woolworths to open a store in nearby Grantville or even Bass (next to the Caltex servo) This would greatly help us and all residents in our town and others close by, as well as providing local employment. Bass Coast Shire Council could offer some incentives to a potential Supermarket investor such as streamlining the planning for this, Rates relief for a set number of years to allow business to establish and become viable and other financial incentives that may be practical should be offered, It would be good if Council would recognize the urgency of the need for a Local Supermarket and direct Councils economic development department to pursue this as its number one priority to Make it Happen.
- Supermarket in Grantville
- Opportunity: Supermarket at Grantville – Coles or Woolworth. Nearest one over half an hour drive away at 100km/h
- Supermarket at Grantville
- Opportunity: Supermarket ** (Grantville)
- Opportunity: IGA or similar so the monopoly isn't left to one store open late – prices are ridiculous (Grantville)
- Opportunity: Community Café * (Grantville)
- Threat: Supermarket (Grantville)
- Shopping centre development *** (Grantville)
- BP current shopping complex (Grantville)
- Supermarket is needed (Grantville)
- ie: Market on every 4th Sunday & times (Grantville)
- Supermarket at Grantville ****
- Lack of good services/service providers (Grantville)
- Supermarket
- A supermarket at Grantville is badly needed
- Supermarket
- Supermarket at Grantville

- More shops if bringing more people to area. Grantville needs supermarket instead of bottle shop.
- We require a more local supermarket (Grantville?) - Aldi would be a boon here. Everyone in Coronet Bay and Corinella want a really close supermarket.
- A supermarket in Grantville ***** ✓
- Now to my knowledge this is non existent and woeful. What Economic Development has happened in this Ward...and I stress Ward or the Northern area of the Shire?

Coronet Bay/Corinella

- A supermarket, that has been happening for the last 12 years since I move here...Coronet BAY
- More retail options: Coronet Bay.
- Fish and chip shop next to convenience store next to beach - Coronet Bay
- More (or a) Cafes in Corinella. Supermarket within driving distance, poss Grantville.
- A local Supermarket is still required in the area (Corinella)

Phillip Island and San Remo

- Put a temporary container park where the Isle of White was such as <http://downtowncontainerpark.com/> in Las Vegas. There's also plenty of bars, markets, food truck parks etc globally based on this. Could have a permanent market or more importantly have regional producers have outlets mixed in with cafes. Modernise this area, obviously the owners would need to agree. But containers are removable which they may be open to.
- Cowes commercial area upgrade
- Cowes Hotel re-development
- Toll on the bridge for non residents.
- Fix up main st cowes- new shops, no empty buildings, shop fronts...think like Sorrento.
- reduced traffic in the Main Street of Cowes to encourage more foot traffic and a better variety of high quality shops.
- Improve the Cowes main street , it should be a jewel of the town not an embarrassment , Flinders is a good example of a great village feel . Encourage certain businesses and limit others eg \$2 shops
- - The old Isle of Wight site. - Less empty shops in Cowes.
- Cowes - Main Street and surround improvements, this will help support local traders to keep business afloat.
- Lower Thompson ave - encourage facade improvement and ban on any more cheap \$2 shops.
- Recent Cowes Night Market on foreshore was fabulous for all ages and should be continued and supported. Cowes Carols is a fantastic event for the local community.

- Improved streetscape in Cowes, encourage business there to reduce number of empty /\$2 shops. Maybe reduce rates to provide short-term incentive.
- Development of Cowes beachfront accommodation
- I think that a rental cap or rate reduction for retail traders needs to be put in place to encourage better shops in Cowes. By having a town full of \$2 shops we are encouraging low income families and then the few high end shops don't survive.
- The release in 2015 of EBB's on Church Hill Island has been a great success and potentially could create further tourism and local job opportunities.
- Improvement in night time dining options. Get on with the Cowes revitalisation project, remove the jetty triangle carpark.
- High and excessive rents for shops leading to empty shops and broken family businesses. No incentives to survive the winter. No incentive to invest.
- Equitable business opportunities
- Embracing/promoting local produce and vast activities available that celebrate where we are -> promote local produce to be celebrated + used in our various cafes etc.
- Improve and retain Boys Home
- Improved retail outlets in Cowes – no more \$2 shops allowed!
- Promotion of local food stuff, ie: run annual local food competition, where people promote local produce. Annual winner gets rates waved etc.
- Improve the GP advertising debacle! No competition after 2016.
- Not allow major chains to get hold of Thompson Ave Cowes. Needs small owner operated businesses that will then spend their money locally - Talk with Sarah Saxton - Agribusiness & food officer.
- Increase tourist areas eg: beaches, hotel/motels away from Cowes. Develop Rhyll caravan park.
- Shops in Cowes- less \$2 shops more 'useful' shops.
- The number of empty shops in Thompson Ave Cowes is a sorry sight and unattractive for visitors. Can Council work with the property owners to encourage usage by short term rent subsidy for instance?
- Having less \$2 shops, junk pop up shops and real estate agents in the main shopping precinct in Cowes.
- Create a mall between Chapel St and The Esplanade on Thompson Ave – locals
- No more \$2 shops for Cowes
- Weakness: Cowes – old shops, old infrastructure, old foreshore
- Weakness: Calibre of people we can attract and retain to the area to work, not enough challenging work
- Weakness: Too many \$2 shops
- Weakness: Too many empty shops
- Opportunity: Better preparation for the tourist influx
 - Restaurants open longer during peak
- Opportunity: Better, free WiFi across the Island
- Opportunity: Attract more technology businesses that can operate anywhere
- Threat: CBD is bitsy – empty shops
- Unity amongst the Business Community

- Family events during peak times
- Fireworks on NYE
- Supported and improved Events
- Aligned supported events improved ***** (5)
- New Year's Eve Events and fireworks* – Better – Improved – 9.30pm *****
- We need a postal service to all residents
- Retain Jetty Shed as a café – possibly expand it.
- Emphasise support of local contractors
- an aquarium
- Establish attractive reasons for people to settle permanently here! Promote country lifestyle with necessary services **
- More events in peak times including fireworks. Focus services /facilities on residents, not just visitors.
- Promote Phillip Island as a permanent place to live; will increase better services and jobs growth **
- Strategies / incentives to become less of the \$2 capital of coastal areas * ✓✓
- Incentive for retailers in off season eg rate reduction. Council – infrastructure improvement *
- Listen to business
- Jobs for young people – better opportunities *
- Technology hub and remote offices to encourage investment and create jobs
- Promoting renewable energy avenues for living and investing ***** (4)
- Turn the existing toilet block at end of Thompson Avenue into a restaurant. Toilets are outdated and need to be relocated to a less prime location. Propose build to west of existing site. *
- Pedestrian mall from Chapel Street to Esplanade *
- Winter (sunshine) festival
- Mail delivered all over island, not PO boxes
- Review of Council policies and procedures – favour local business
- Support local businesses ie cleaning contracts etc.
- Support Local
- Less work for local trades and services - Melbourne builders
- Cowes town centre is looking really tired and I know council can't control the look of privately owned shops/buildings. What I would love and I know "I'm Dream'n" is to permanently close the north end of Thompson ave from Chapel St. and turned into a street mall. That view is unique and towns with bay views like that are rarely found anywhere. Street malls are happening everywhere, even in Oakleigh (see picture attached). I think an all weather Street mall would re-vitalize the town centre.
- Shire need to put regulations in place regarding these "pop ups" presenting and selling their produce for a short time during peak times on private land..... This is not a level playing field for the businesses who pay shire rates and have in some cases, incur large overheads, to enable them to stay in business all year round giving customer service and

supply of goods. These businesses also do not contribute to any garbage collection, of which I would be surprised if they did not have – I presume they dispose of their rubbish in the bins that are for public use. If regulations are not put in place I feel we will see more and more of these types of short term vendors coming to the island and Bass Coast. They will come in take the cream and move on!

- Markets should be craft only and they should only start when local traders have finished. Craft and local produce markets are much more attractive for tourists than carnivals and cheap stalls. The market at the Church at Chapel Street often has clothes and jewellery that can be bought locally. We need to have a reputation like Redhill market and other high profile craft markets. We should strive to be the art and craft capital of Victoria.
- Christmas carolling and Christmas cake stalls etc. in the street at Christmas. Where was Santa on the main street? Hire a Santa to walk the streets in the weeks leading up to Christmas. Santa could give out a list of offers made by the local traders. We have a local ukulele player - why not employ him to go around Thompson Avenue singing Christmas carols. (Please do not get caught up in political correctness movements that don't want Christmas. We have been celebrating Christmas here on the island since Cocky was an egg – so please let it be.)
- Perhaps a stage like the Grand Prix for New Year's Eve (and perhaps well organised fireworks at NYE); and singers and entertainment. There is a group who dance and engage the kids. But don't block off the street, instead have traffic management. You need to think of the traders in these decisions.
- Better access for cruise ships (and more promotion all over the world for Phillip Island as a cruise ship destination) – but don't close the street for this.
- Improve on the quality of shops in Thompson Avenue – less cheap \$2 shops etc. Offer incentives for businesses needed on the island – e.g. a men's wear store or a toy shop for teenagers (we have one for smaller children but it may will be a pop up shop). We need somewhere to buy for teenagers. Have less pop up shops – it takes business away from local year-a-round traders. Again, offer incentives for long term quality shops. Why not run a public campaign to encourage this kind of business strategy. We don't need more of the same.
- A smiggle in Cowes and San Remo as well, and a Christian Church.
- Maybe more restaurants around San Remo. There should be Coles, Woolworths and Aldi at San Remo.
- A General store near popular beaches. Eg Surf Beach now a Bottle-o, not good.
- Shops (PI)
- Shopping Centre (PI)

Internet & Mobile Services

- Better internet services.
- Improved internet coverage
- Decent internet.

- Telephone - mobile and landline, Internet - fixed wireless and broadband - there almost 1/3 of the shire without access to internet and not included in NBN planning, there exchanges that are full meaning new residents can not get a phone. This is affecting business and education in the northern end of the shire in particular with people already moving because of it.
- NBN or some form of Internet in my area. Non existent at the moment.
- Lack of internet in the area.
- I am concerned about the isolation I feel due to poor internet coverage in the Kernot area.
- NBN for ALL residents.
- Broadband internet access for everyone in Bass Coast Shire (this does not include satellite which is underperforming and not suitable for business or education in current form)
- Better internet in Kernot please - there is no internet
- Free Wi-Fi
- Encourage younger cohort to move to Bass Coast - especially those with high level skills who can work from home/locally through the internet etc.
- Wi Fi access.
- Wi Fi
- Improved Wi-Fi.
- Library with free internet provision
- NBN *
- Wi-Fi across the shire
- Weakness: Residents are selling up and moving away because of poor internet. Unable to run business – home based, children unable to complete online study/homework ***
- Better internet throughout the Shire for all residents – More Shire consultation with NBN Co ****
- Opportunity: The NBN has created opportunity for new small businesses to come to the area and hire the local young people but they need Hub style support to interact with each other and grow
- A start up group for new business and new ideas outside of the traditional summer based tourism (now we have the NBN)
- Business incubator hubs – high speed broadband/internet – flexible work spaces
- Opportunity: Advocate for better mobile services
- Weakness: Internet blackspots in Kernot area. No NBN for all
- Better internet access for all. NBN not available in Kernot and Krowera *****
 - Agree! Priority one
- Internet access for all *
 - Yes yes
- Council to advocate for better mobile phone coverage for Kernot, Woodleigh and Krowera! ** ✓
- Ensure commercially acceptable internet access is available to all businesses/commercial residents *** ✓
- Better mobile access

- NBN roll out needs to be inclusive.
- Expanded use of the Rural Transaction Centre in Grantville including great use as an internet cafe with expanded hours and/or free wifi - in an area with a dearth of internet this is an obvious move. And if free wifi can be available in Cowes for tourists why not in Grantville for residents?
- Weakness: Lack of internet access ***** (Grantville)
- Communication – mobile phone outages in peak periods, Internet cost for remote location
- NBN – internet access is really problematic ([Smiths Beach](#))
 - Supporting more major events – NYE + fireworks
- NBN
- NBN (Grantville)
- NBN (Grantville)
- mobile phone coverage in some Wonthaggi areas is woeful.
- Increase mobile phone capacity (portable mobile towers)
- Better mobile phone repeaters!! *
- Better internet (4)
- Internet (PI) (2)

(Single Submission) Internet. OK yes I acknowledge that this is my pet subject, especially the lack of internet in the Kernot/Woodleigh/Gurdies area. Kernot and The Gurdies are not in Regional Outback Australia as claimed by the . Lack of proper high speed and reliable internet throughout the shire causes:

- Lack of economic development for businesses in the area.
- Difficulty for school kids to do their homework after hours.
- Health issues with Doctors and Hospitals not being able to have fast internet.
- Frustrations of local residents in not having adequate internet to access the internet, use smart TV's, use voice commands, stream music and Netflix'sx etc, provide security to ones home, use wireless speakers, play games, control lighting inside and outside, Lcds in fridges keeping stock of food, use of stove tops to weigh food and count food and calories, locking house doors, and connect with appliance throughout the house. In fact everything that belongs to the future is controlled by the internet. Bass Coast Shire is being left behind and it appears that some just do not care. It just needs fast and reliable internet...why does the Shire not push hard for this? Recently I learnt that:

1) A schoolchild attending Newhaven College in Cowes was unable to do his homework locally from home because of a lack of adequate internet and has had to travel to Grantville to use a government internet facility.

2) Families in this area (Kernot etc) are selling up and moving to another area because the internet in this area is inadequate for their business.

- 3) Another local child who applied on line for a job at McDonalds also was left in tears when the line failed and he was unable to complete his on line interview, resulting in the loss of acceptance for the job.
- 4) A local business (Kernot) takes two hours out of their time to do simple accounts and pay two bills that would normally take a few minutes.
- 5) Primary and Secondary students travel to and from school on a bus restricting their access to internet times at school as well as at home. Students in this situation DO NOT qualify for extra satellite download allowance as do “School of the Air” students. Many have to travel after school to access limited public facilities (the rural transaction centre at Grantville). This reduces their access to educational materials, delivering poorer outcomes in school and the future.
- 6) Tertiary students. This area is locally serviced by TAFE campus offering limited options. There is infrequent public transport to get to TAFE. Fuel and on campus accommodation is expensive (that is if you can access on-campus accommodation). Distance courses are available but require high speed broadband access. Satellite connections are not fast enough and download limits too restrictive to allow this method of study to be effective without exceptional dedication. The extra satellite allowance for education does not apply to tertiary students. Students in our area have been forced to move to the Bellarine Peninsular and others have been forced to withdraw from their tertiary units purely because the internet requirements exceed their capacity. IT at the university they attend has acknowledged satellite internet is causing them issues as they upgrade their systems, because students simply cannot access the larger materials they are now able to offer).
- 7) Small Business in the area. It is virtually impossible for a small business to operate without high speed broadband. This has become more so with government departments enforcing online reporting. Currently online accounting and reporting is not compatible with satellite access (from one members personal experience). Tourism is highly dependent on high speed broadband access to promote and make bookings. Every farm is a small business and more are seeking to value add. Without this option businesses will not reach potential costing revenue to all levels of government.
- 8) Health. Bass Coast Shire and Grantville in particular is poorly serviced by both physical and mental health services. The presence of high speed broadband would allow increased utilisation of video conferencing and online resources.
- 9) General. Government departments, including Centrelink, are conducting more and more business online. In many cases the only way to access services is via an online portal. This access assumes high speed broadband connections that do not exist for many people and can result in issues such as missed reporting and failure of document submission that have devastating consequences for low income earners and businesses. Any errors are usually deemed to be the fault of the individual or business.
- 10) Real Estate Market. World wide the trend has been to drops of approximately 20% in property values where high speed broad band is not installed. In the UK there are now properties real estate agents won't list due to lack of high speed broadband. Translated to Bass Coast that is a direct revenue reduction to the shire as property values fall. Already properties in this area are on the market solely due to the internet situation.

11) Local Council. It was suggested 6 years ago the shire push for FTTP to every premise in Bass Coast. Imagine what an edge that would give the shire in terms of attracting tech businesses, tertiary institutions and industry specialists. Imagine what it could have meant for our tourism industry and farmers, our existing and potential small to medium business, our healthcare, our kids and our future.

12) It is just not good enough that Farmers cannot use the latest technology to assist their agricultural businesses, and residents cannot use simple email, smart TVs or home security technology that is available to nearly everyone else. Frankly its a disgrace.

A Call to Action.

- 1) Please “Pledge your support” to get Better Internet for Kernot and Surrounding areas.
- 2) Please contact those who might have some influence with the NBN rollout, to fast track and bring forward the timetable for having Fixed Wireless in the Kernot area and the rest of the Shire. Pressure the NBN to actually do something in this area. Let me know your results and outcomes.
- 3) Please view the program that was recently (8/10/16) shown on the ABC Landline regarding what they are doing about Internet in Dalby Queensland. See for yourself that Sky Muster is not the answer and that we need to have Fixed Wireless Connections. You can find it by looking it up on the internet headed DIY Internet, or look up Landline.
- 4) Please visit the Facebook page “Better Internet for Rural, Regional and Remote Australia (BIRRR) and see for yourselves the problems that are continuing to happen for Sky Muster Satellite users and why we only need Fixed Wireless communication.
- 5) Please view and like our Facebook page “Kernot and Surrounds for better Internet”.
- 6) Please contact any Telco such as Red Wifi or Clear Broadband that can arrange to put up Fixed Wireless communication systems in this area. Do you know anyone who might put up these towers? If you know anyone that can assist in this area then please let us know.

To Bass Coast Council and the CEO of Bass Coast and their Councillors lets see you put some action into place.....advocate for our area and pressure the NBN and the Federal Government into some real action and lets see you actually do it. Let us also see the proof that you have done it.

The physical areas that your Council represents should not be a backwater. Don't boast about Free WiFi is a winner...thats pathetic when half your shire is without adequate internet. Lets see which Councillor or even which Bass Coast Employee is prepared to get some action done and cover the whole shire with reliable fast speed internet available to everyone. Now that's an achievement worth shouting about...."Bass Coast Council assists in enabling every part of the shire to be covered by fast, economical and stable internet, boosting local productivity, tourism, business and the farming industries throughout the whole area".