

COVID-19 COMMUNITY SUPPORT SERVICE



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Community Support Service: 1800 966 172

Free and confidential

- Are you an individual or family who is experiencing hardship, isolation or financial difficulty as a result of COVID-19?
- Are you confused about where to go for support?
- Are you feeling isolated or has your mental health deteriorated?
- Do you need help connecting with available services and supports?
- Do you need assistance to deal with an immediate crisis situation and advice on what tools and resources are available to provide longer term support?

What this service can offer:

- Facilitate access to a range of services to support you both within Anglicare Victoria and from other community organisations.
- Provide information and referral to material aid assistance including food vouchers or food parcels, gift cards, food, clothing, furniture

and household goods, budgeting assistance, bill payment assistance, transport tickets, fuel vouchers, medical and pharmaceuticals vouchers.

- Provide information and referral to assist you to address any financial issues you may have including budgeting, accessing utility or telecommunications hardship and ensuring you are receiving all your entitlements.
- Provide referral, advocacy, information and support services to individuals and families such as for family violence, mental health or financial advice/counselling.

Can I have an interpreter?

Yes. Ask if you need an interpreter. Interpreters are free.

How do I access the service?

To speak with a Community Support Worker please call: **1800 966 172** or email: community.support@anglicarevic.org.au